

Task Team

TASK TEAM is a community based property repair and maintenance company that provides high quality and affordable building services to residents and local businesses based in North Belfast and beyond. Operated as a social enterprise, any profits that are generated from sales are reinvested back into the organisation to help provide much needed training and trade-based employment opportunities for some of the most deprived and disadvantaged communities in North Belfast.

Task Team is a category 3 project that was developed through revenue support from the North Belfast Ethical Investment programme along with additional capital investment from another local social enterprise called Ashton Centre Development Ltd.



What support has NBEI provided?

Initially NBEI commissioned an **independent market research report** to explore the feasibility of a community based property repair and maintenance company. This was supplemented by further feasibility work that was completed in collaboration with the North Belfast Social Enterprise Hub

On approval, NBEI funded an **interim bid manager** for a period **6 months** to help scale the business and develop operating procedures. With 20 years of industry experience this individual helped to develop the business model and was involved in the recruitment of initial Task Team

In addition to covering **the salaries of 3 Task Team staff members**, NBEI also provided Task Team with a **marketing budget** and additional funds to cover overheads linked to **administration, training and business development**. This support will help scale the new start up into a sustainable social enterprise

How has NBEI support helped and who has benefited so far?

Since its inception in February 2017, Task Team has created **5 jobs**. This has included a **business development manager, 3 maintenance operatives** and **1 part time administration worker**. It is currently completing both reactive and contract property maintenance work with a host of local business throughout North Belfast. These include **other social enterprises** such as North City Business Centre and Belfast Charitable Society. To date feedback and Task Team sales (over £50,000) have been promising:

“The work was completed quickly and to a highly professional standard and we would have no hesitation in recommending the team or using them again ourselves” **Testimonial from Lighthouse**

Finally Task Team has provided existing employees with **training** across a broad range of areas such as PAT testing, Health and Safety, First Aid and CSR. It has also partnered with a local training provider and is currently providing **trade-based work experience** placements for **two apprentices** from North Belfast.